
Will vendors be responsible for purchase of cleaning supplies/materials and restock of cleaning supplies?

Ans. Vendors are responsible for purchasing and replenishing their cleaning supplies.

Will all sites be given to one vendor or multiple vendors?

Ans. As stated in the RFP, we ask that you bid on all properties. You can be awarded one, some, or all the properties based on the outcome of your proposal.

Can you provide the square footage for each site so that proposers can competitively bid for floor and wax services?

Ans. Please see the attached floor plans.

What is the earliest the vendor can start at each location? and what time should work be completed?

Ans. Work can start on the properties at 6:00 pm.

What is the square footage of each location?

Ans. Please see the attached floor plans.

Do you require landscaping services?

Ans. We do not require landscaping services as part of this RFP, but you can reach out to the facilities manager at sduque@isana.org with any questions you may have.

Do you have floor plan documents that could be shared for each Academy and the main office? This was received for Achernar, Nascent, and Octavia.

Ans. Please see the attached floor plans.

Are you able to share the square footage information for each Academy and the main office? Including total sq. ft., cleanable sq. ft., and flooring type sq. ft.

Ans. Please see the attached floor plans.

What are the main goals for this RFP (i.e. better service partner, cost savings, etc.)?

Ans. The primary objective of this RFP is to identify a service provider that understands the needs and standards of ISANA Academies Charter Schools as outlined in the RFP. While we are, of course, interested in cost savings, it will not be the deciding factor. We are also seeking high-quality work and attentive customer service.

What areas for improvement are there with the existing service or services from previous vendors (i.e. better focus on the floor cleaning, etc.)?

Ans. Our focus is always on the level of service received based on the services requested in the RFP.

Will we receive feedback regarding our bid for potential adjustments prior to a final award/decision being made?

Ans. Proposals will be scored as written. Adjustments will not be allowed after the proposal's due date.

How has billing historically been handled when school is not in session (i.e. 12-month billing, billing during service months only)?

Ans. Our Central Office team works 12 months of the year. 12-month invoicing is requested.

Do you have a list of preferred cleaning chemical products that you would like us to use for the schools?

The RFP document asked that we provide a list of what will be used but if there are preferred products then we could accommodate accordingly.

Ans. While we do not have a preferred list of products for our custodial team to use, we do request that they meet the Safer Choice standard.

Do any of the locations have on site floor care equipment (i.e. auto scrubber, floor burnisher) that we would be expected to use as part of the recurring scope of work?

It doesn't appear that any sort of equipment scrub/service is part of the recurring scope.

Ans. We do not have on-site floor care equipment.

If not, would you like for us to provide pricing for dedicating specific equipment on site for recurring use at your schools?

We understand that clean floors is the most important aspect of education facilities and this was emphasized during our visits as well, so this is another option that we could share if you're not currently

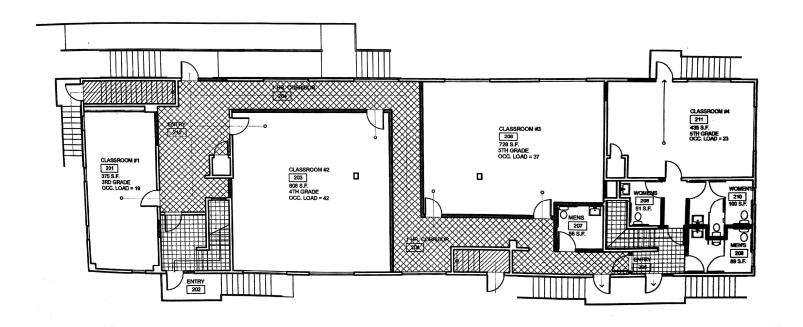
Ans. Vendors will provide all necessary floor cleaning equipment. Costs should be included in your proposal. Written in RFP EXHIBIT 1 – Scope of Work - floors should be swept and mopped daily, and stripped and waxed twice per year.

Regarding the Ribet/Octavia Site:

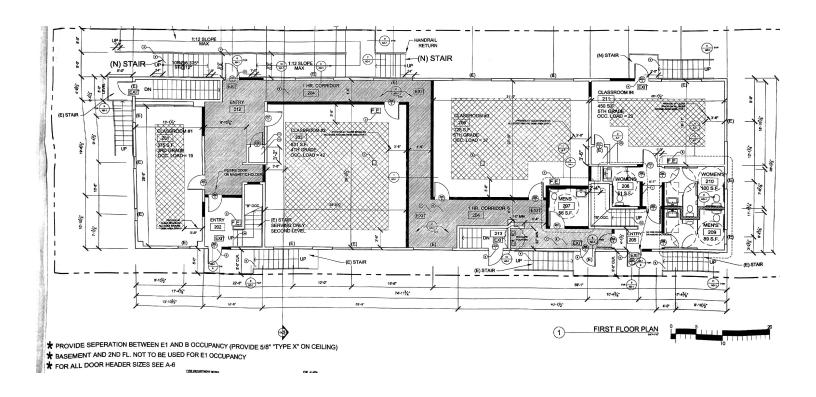
Please include as separate line items, cleaning for:

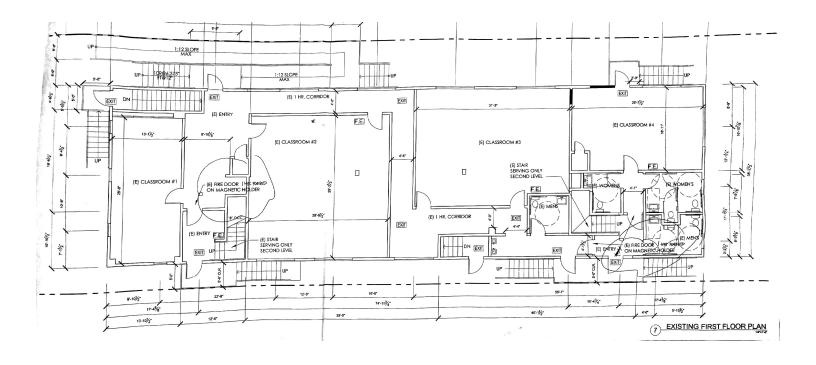
- The gymnasium
- The fifth floor
- The kitchen

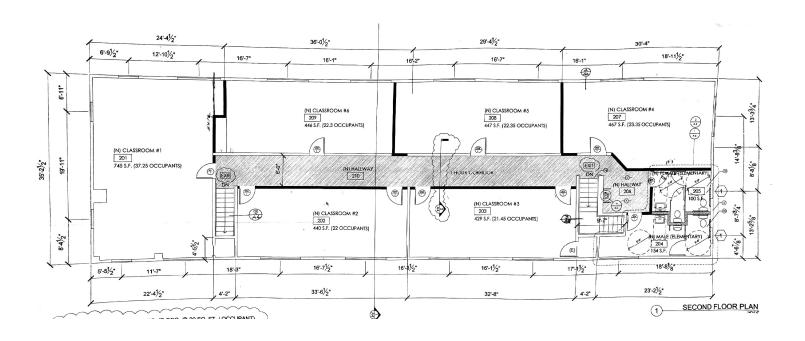
Note: Unfortunately we do not have floor plans for the Ribet bungalows.



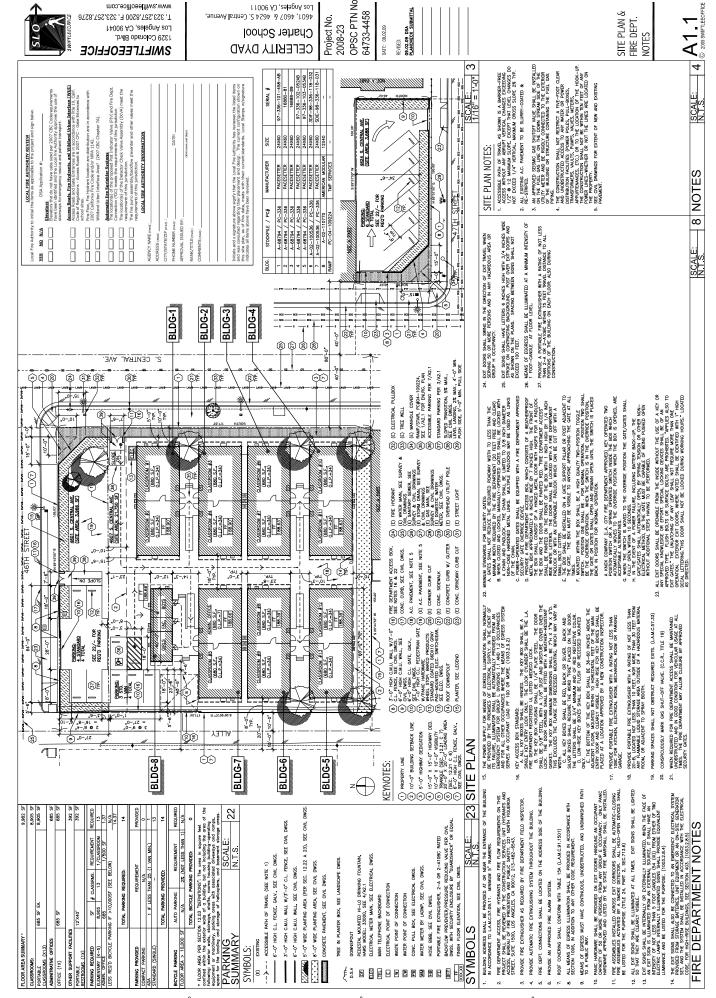
FIRST FLOOR EGRESS DIAGRAM







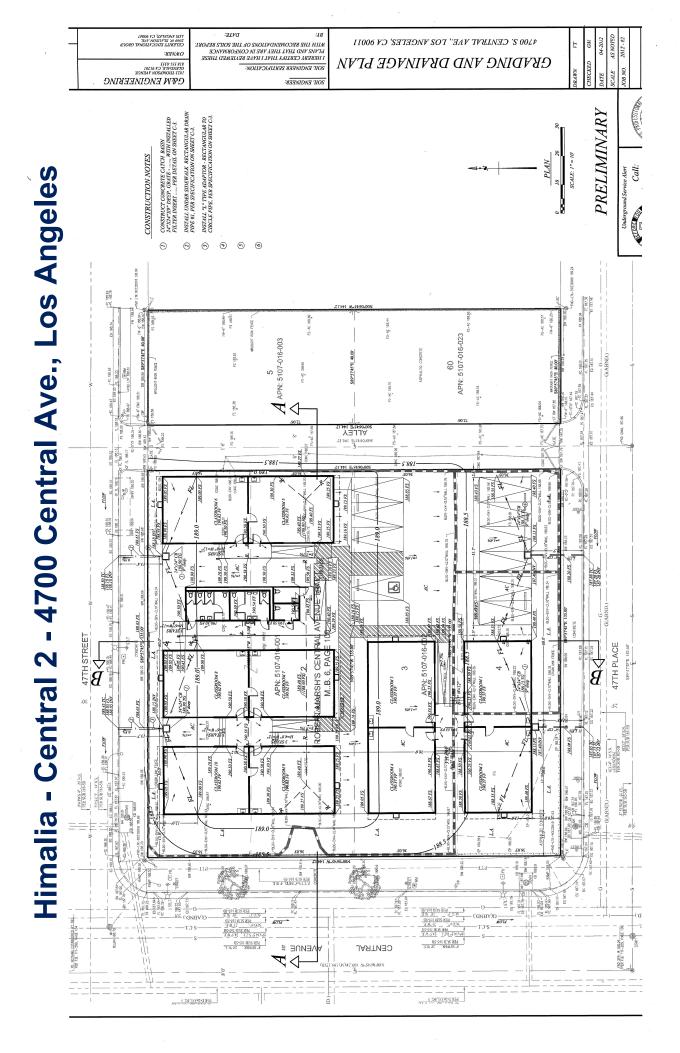
Himalia - Central 1 - 4607 Central Ave., Los Angeles

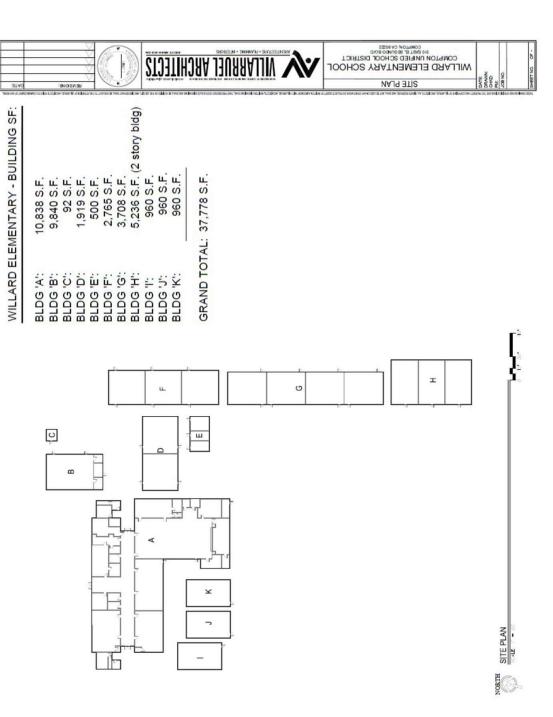


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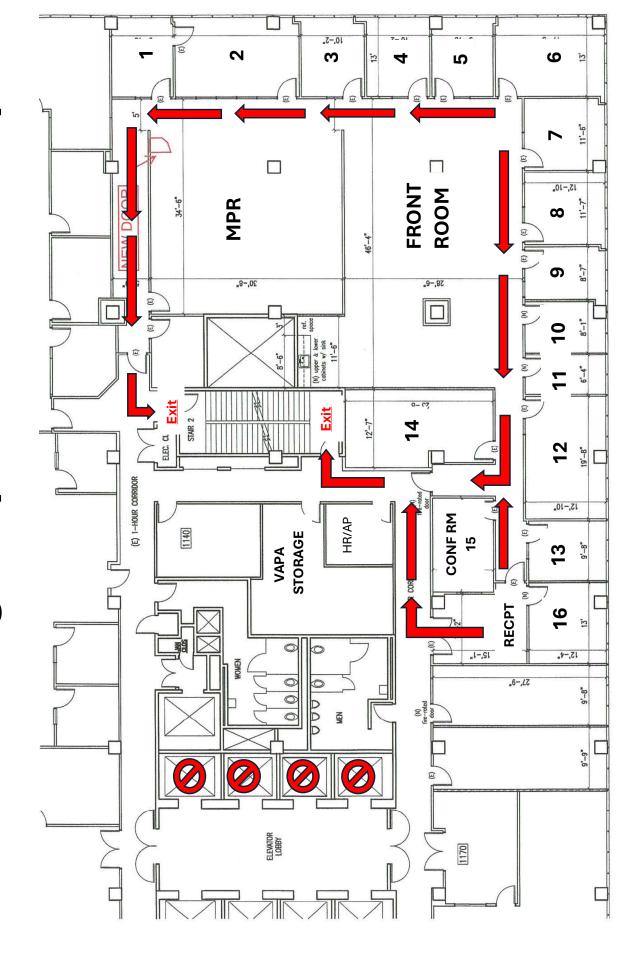
7. 323.257.8200 F. 323.257.8276





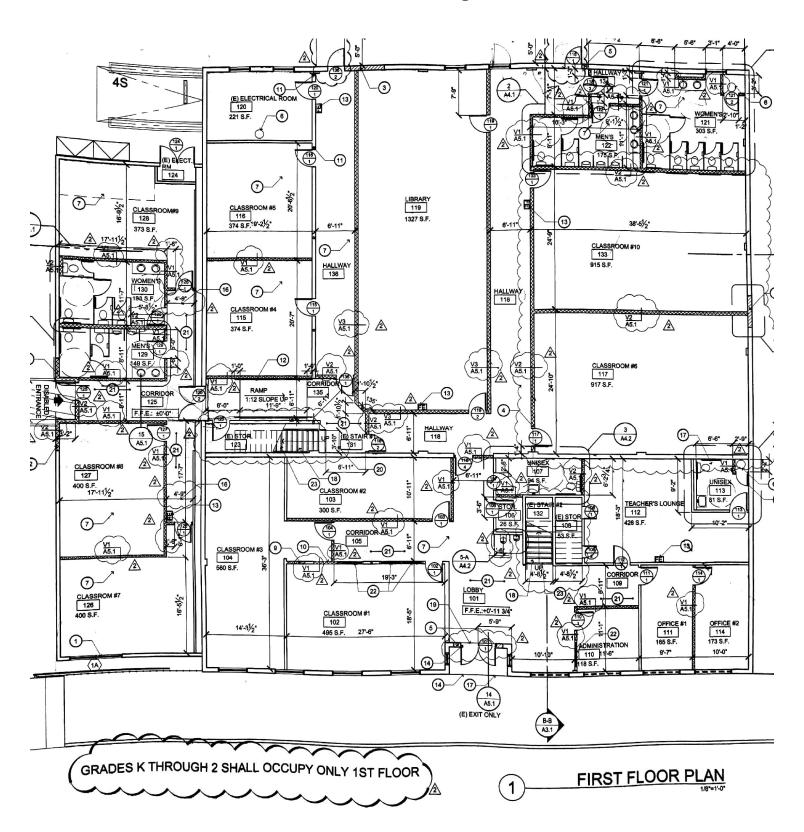
ISANA Achernar Academy

ICO Emergency Evacuation Map

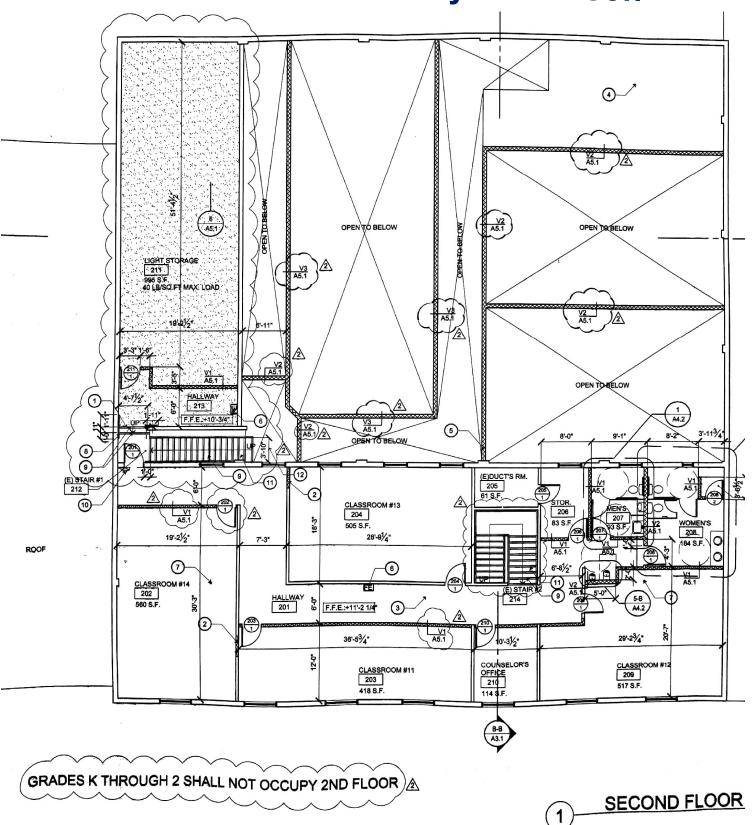


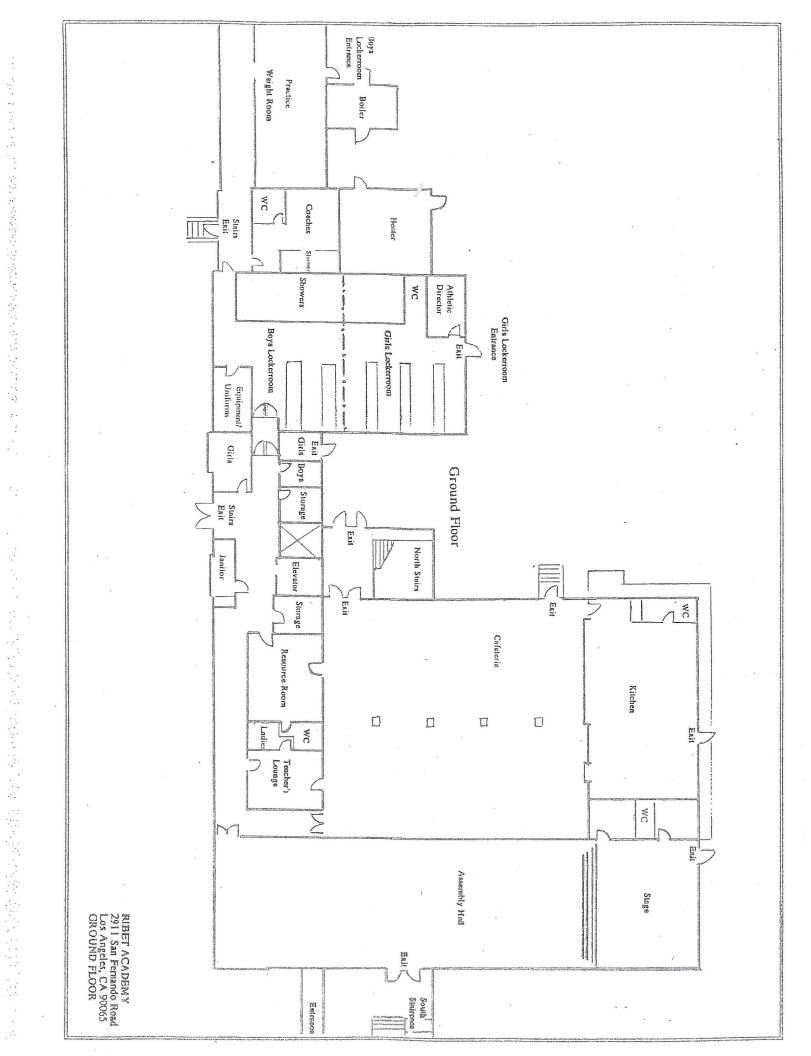
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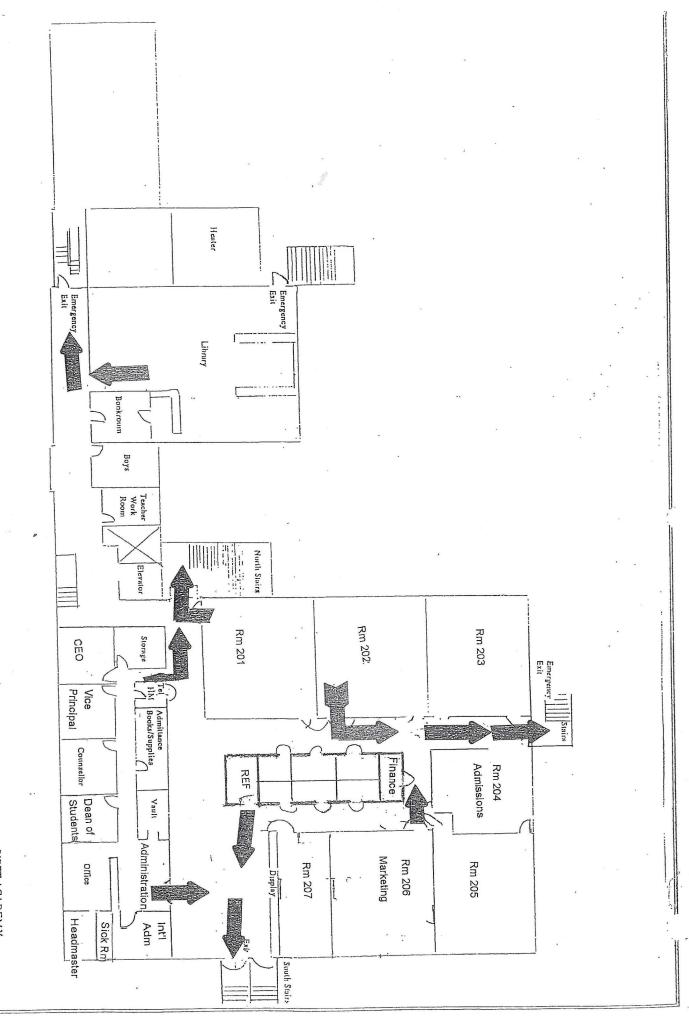
ISANA Nascent Academy - Jefferson



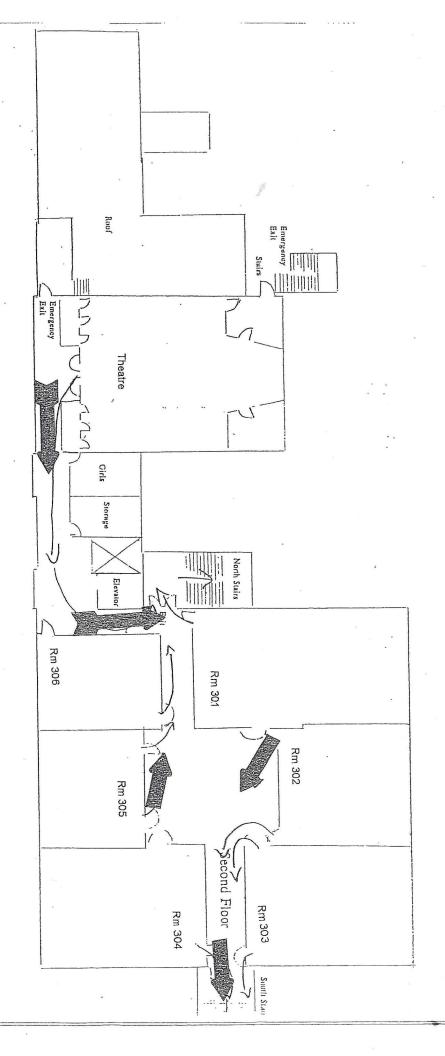
ISANA Nascent Academy - Jefferson



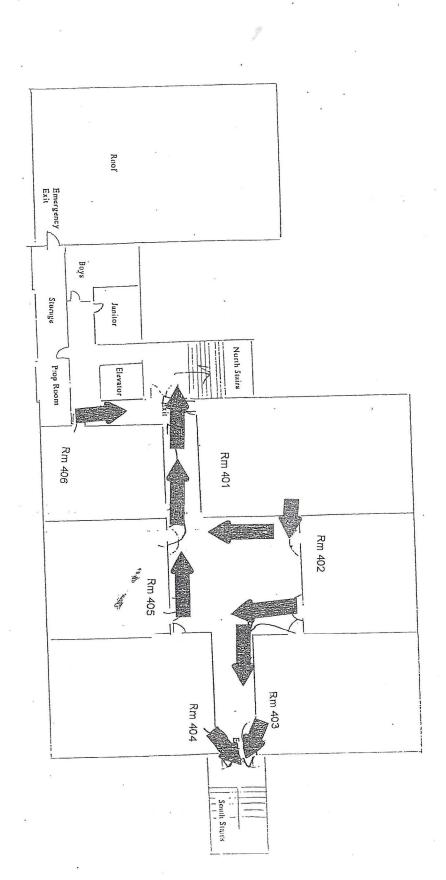




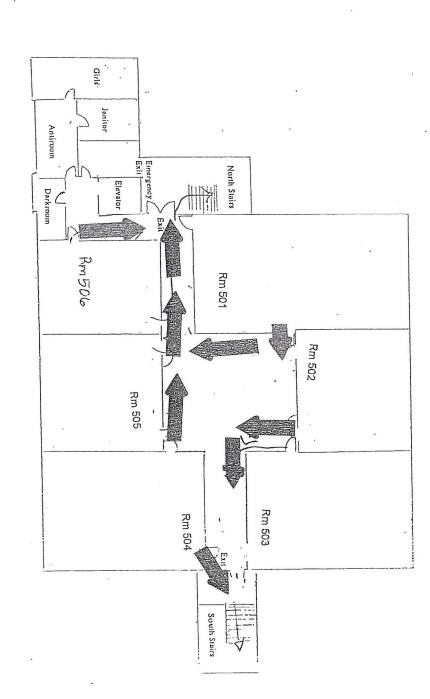
RIBET ACADEMY 2911 San Fernando Road Los Angeles, CA 90065 2nd Floor



RIBET ACADEMY 2911 San Fernando Road Los Angeles, CA 90065 3rd Floor



RIBET ACADEMY 2911 San Fernando Road Los Angeles, CA 90065 4th Floor



RIBET ACADEMY 2911 San Fernando Road Los Angeles, CA 90065 5th Floor